

TERMS OF USE

m2u.app & Chatbot Services

1. Acceptance of Terms

By accessing m2u.app (the “Website”) and using our automated chatbot services on platforms such as Messenger, WhatsApp, or WeChat (the “Chatbot”), you agree to be bound by these Terms of Use and all applicable global laws. If you do not agree, you are prohibited from using these services.

2. Intellectual Property Rights

All content, trademarks, logos, and software on the Website and within the Chatbot are the property of m2u.app or its authorized partners, including dreamtrips.com. You may not reproduce, distribute, or modify any part of these services without prior written consent.

3. Service Description and Partners

m2u.app provides an interactive interface and referral tools connected to our independent partner, dreamtrips.com.

- We act as a service provider under a sub-contracting agreement with our partner.
- We are not responsible for the direct travel services or membership terms provided by dreamtrips.com. Users are encouraged to review the partner’s own terms of service.

4. Chatbot and Referral System

- **Invitations:** The Chatbot generates unique referral links. By using these links, you agree that your basic profile information (e.g., name/social profile) may be shared with the person who invited you, provided the necessary technical approvals are granted within the platform.
- **Notifications:** By interacting with the Chatbot, you may receive automated updates regarding your invitations, credits, and partner-related news.
- **Prohibited Use:** You may not use the referral system for spamming or any fraudulent activity intended to manipulate credit balances.

5. Credits and Payments (Stripe)

- Purchases: Credits may be purchased within the Chatbot. All financial transactions are handled by Stripe, a third-party payment processor.
- Liability: m2u.app does not store credit card information. We are not liable for payment errors or security issues originating from the payment processor's platform.
- Refunds: Credits are non-refundable unless otherwise required by local consumer protection laws. Gifted credits have no cash value.

6. Limitation of Liability

The Website and Chatbot are provided on an "as is" and "as available" basis. m2u.app does not warrant that the service will be uninterrupted or error-free. We shall not be liable for any damages arising from:

- Technical failures of third-party platforms (Meta, WhatsApp, WeChat).
- Inaccurate data provided by the user or partners.
- Loss of data or credits due to unauthorized access to the user's personal social media accounts.

7. Global Governing Law

These terms are governed by international commercial standards and the laws of the jurisdiction where m2u.app is officially registered. Any disputes shall be subject to the exclusive jurisdiction of the competent courts in that location.

8. Termination of Use

We reserve the right to suspend or terminate your access to the Chatbot and your credit balance if we detect a breach of these Terms, including but not limited to fraudulent referral activity or system abuse.

9. Changes to Terms

We may revise these Terms of Use at any time. Continued use of the Website or Chatbot signifies your acceptance of the updated terms.

Last updated: November 2025